

How likely would you be to recommend our services to a friend or family member if they needed similar care and treatment?

All IHG Friends & Family Test Results by Location April 22 - March 2023	Extremely likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely unlikely	Unsure	No response given but patient has made comments	Totals
Aspen Centre, Gloucester	427	14	1	0	2	0	0	444
Hathaway Medical Centre, Chippenham	616	23	2	0	4	0	1	646
Kingskerswell Health Centre, Newton Abbot, Devon.	260	24	0	0	0	1	1	286
Lawn Medical Centre, Swindon	27	0	0	0	0	0	0	27
Salisbury (Millstream House)	56	1	0	0	0	0	1	58
The County Practice, Syston, Leicestershire	633	35	0	0	6	1	3	678
White Horse Medical Centre, Westbury, Wiltshire.	946	48	2	0	3	0	3	1002
Totals	2965	145	5	0	15 patients ticked this option, but all made positive free text comments	2	9	3141

Recommend = 99%